

CAMPSITE ACCOMMODATION CONTRACT

**TITLE I – Preliminary provisions**

**1. Owner and Subject** – 1. The "PuntAla Camp & Resort" campsite is owned by the company Campeggio Puntala S.r.l., based in Castiglione della Pescaia, in Punta Ala, VAT no. 01233070539 and Tax Code 00225550532, known hereafter as "Campeggio Puntala". 2. Campeggio Puntala provides to its clients the campsite service as defined in Art. 24 of Regional Law no. 86 of 20 December 2016 and its implementing rules.

**TITLE II – Procedures**

**CHAPTER I – Service provision**

**SECTION I – Service recipients**

**2. Admissions** – 1. The tourist accommodation service is provided exclusively to tourists consisting of a maximum of 6 persons per pitch, installing a maximum of three tents in total, or two tents and a mobile home, provided that the total accommodation capacity authorized by the facility, in accordance with existing rules, is not exceeded. 2. The service is not provided to organized tourist groups, however formed, unless expressly authorized in advance by Management. 3. Persons aged under 25, who do not constitute a family unit or are not guests of clients, are assigned a specific area within the accommodation facility.

**3. Accommodation of children at Puntala Camp & Resort** – 1. According to Art. 109 of the T.U.L.P.S. (Consolidated Public Safety Laws), Campeggio Puntala may only provide accommodation to persons holding a valid ID. document or another valid document certifying their identity in accordance with the regulations in force. 2. Unaccompanied children, even where holding a valid ID. document, may not be accommodated without a written authorization signed by their parents declaring that they are responsible for the child's activities. In the case of an unaccompanied child, Campeggio Puntala may contact the parent to receive his/her written authorization for the child's stay at the facility, which must be provided to Campeggio Puntala by completing and signing the appropriate form provided by the campsite, with the latter disclaiming liability, and attaching a copy of a valid ID document. If Campeggio Puntala is unable to contact any parents, the child may be accompanied or asked to go to the Police Headquarters to apply for a certificate of accommodation. 3. In the case of a child accompanied by a person of full age other than his or her parents, the person of full age must obtain the consent of the child's parents and follow the procedure as if the child were part of a family unit. A child accompanied by an adult other than his or her parents, must therefore have the written consent of at least one of his or her parents to stay at the facility, by completing and signing the appropriate form provided by Campeggio Puntala, with the latter disclaiming liability, and attaching a copy of a valid ID. document. Failing this, Campeggio Puntala may contact at least one of the child's parents to have written confirmation of the latter's consent to the child's stay, with Campeggio Puntala disclaiming liability, and also requesting a copy of a valid document. If Campeggio Puntala does not have this consent and is unable to contact at least one of the child's parents, Campeggio Puntala may ask the person of full age and the child to go to the Police Headquarters to apply for an appropriate certification. 4. Any person of full age without a suitable original document may be asked to go to the Police Headquarters.

**4. Guests** – 1. Clients are permitted to receive guests within the accommodation facility. 2. Guests may enter subject to paying the specific rate, if applicable. 3. Guests aged under 18 are not admitted unless accompanied by an adult; the latter must supervise their conduct during their entire stay at the accommodation facility, being liable for all legal effects towards Campeggio Puntala and third parties.

**SECTION II – Bookings and maximum stays**

**5. Accommodation deposits** – 1. The PuntAla Camp & Resort tourist accommodation service is provided only by reservation. 2. If the booking is made at "FLEXI/FLEXIBLE" rate, 100% of the accommodation cost must be paid by 5pm on the 3rd day after booking. 3. If the booking request is made at "PROMO/PROMOTIONAL" rate, a single payment of 100% of the accommodation cost must be received by 5pm on the 3rd day after booking. 4. Any additional services requested by the customer when booking must be paid for upon arrival. 5. If the booking is made at "STANDARD RATE", no deposit must be paid. 6. Campeggio Puntala reserves the right to fix new rates as well as to change - before the respective booking - the rates indicated in this article, the amount and terms of the respective deposits and the costs of accessory services, communicated to clients during the booking process. By signing this contract, clients hereby declare to accept that any new accommodation rates and deposits fixed by Campeggio Puntala, along with any changes to the rates indicated in this article, the amount and terms of the respective deposits and the costs of accessory services, are those applied by Campeggio Puntala when booking.

**6. Right of withdrawal, penalty clause, cancellations, changes and service limitations due to the covid-19 emergency**- 1. Clients can cancel the booking at any time, giving prior notice of cancellation in writing to Campeggio Puntala subject to the provisions below. 2. If the booking was made at a "PROMO/PROMOTIONAL" rate, there will be no refund of what was paid under Art. 5. 3. If the booking was made at a "FLEXI/FLEXIBLE" rate, customers will be refunded what was paid under Art. 5, only if the booking is cancelled by 5 pm two days before arriving at the facility. Beyond that deadline, no refund will be given if the stay is cancelled. 4. If the conditions are met, Campeggio Puntala undertakes to arrange the bank transfer of the refunded sum by 5 pm on the working day after the cancellation, net of a penalty equal to five per cent of the amount paid as a deposit. 5. Booking at a "PROMO/PROMOTIONAL" rate implies the customer's inability to change the dates of stay. 6. If the booking was made at a "FLEXI/FLEXIBLE" rate, the customer may change the dates of the stay by rescheduling within a year, without any penalty, by issuing a voucher equal to the deposit paid by the customer under art. 5 and valid for a year. This is without prejudice to the payment by the customer of the balance of the new price or a refund by Campeggio Puntala of the amount by issuing a voucher. Within a year from the customer's request for the issuance of the above voucher to the value of the deposit paid under art. 5, the customer must book a new holiday for any period available. Failure to do so will result in the loss of the voucher's entitlement and validity. 7. If the booking was made at a "STANDARD RATE", and is cancelled after 5 pm two days before arriving at the facility, the contract between Campeggio Puntala and the customer is automatically terminated and the booked resource is returned to the availability of Campeggio Puntala. The latter may charge to the client an amount equal to the price of one night's stay at that "STANDARD RATE", as a "no-show" penalty, without prejudice to greater damage, charging the credit card provided as the booking guarantee, which the client expressly authorizes from the booking date. 8. Campeggio Puntala is entitled, even during the season, to close the booked accommodation facility and/or to delay its opening due to the Covid-19 emergency. If, on the scheduled arrival date or during the 3 days prior to the arrival date, rules are issued by local or national authorities which restrict free movement or accommodation activity, for reasons linked to Covid -19, the booking may be cancelled without costs or



penalties; if the law does not require alternative forms of customer satisfaction (voucher for another stay) - which will take precedence - the deposit paid will be refunded, having deducted the cancellation fees. We strongly recommend that you take out travel insurance. Most insurance companies have extended the cover to a series of situations linked to Covid-19. In any case, clients are not entitled to claim compensation for additional costs or damages that may derive from the situation. Beyond the specific circumstances indicated in this paragraph 7, the normal terms of withdrawal illustrated in paragraphs 1, 2, 3, 4 and 5 of this Article shall apply.

9. The customer acknowledges that at the PuntAla Camp & Resort, until 21 June 2024 and from 2 September 2024, from 8 am to 12 noon, and from 3 pm to 7 pm, some construction sites will be open to complete maintenance work or set up sporting events. Such extraordinary activities do not entitle the customer to claim compensation for the inconvenience.

**7. Duration of stay, early departure, isolation and/or quarantine due to Covid-19** - 1. For accommodation purchased at rates other than "STANDARD RATE", the duration of the stay is indicated in the booking. Clients must pay the full price agreed for the stay even if they are unable to enjoy all or part of the same. 2. For accommodation purchased at "STANDARD RATE", the duration of the stay is indicated when checking in. If clients wish to depart early, they must notify Campeggio by 12pm if equipped with campervan, caravan or tent or by 9am if staying in accommodation owned by Campeggio. 3. The total period of stay may not exceed 28 nights. Any increase in the duration of stay must be expressly authorized by the Booking Office. 4. Bookings are personal and may not be transferred by clients to third parties for any reason. 5. If the stay is interrupted as the accommodation is no longer accessible due to official restrictions resulting from the Covid-19 emergency, as, for example, clients or the facility are placed under quarantine or are located in an area subject to quarantine or isolation or in a state of emergency, Campeggio Puntala offers clients the opportunity to postpone (at no cost, subject to availability and the applicable rates and conditions) the stay or part of stay not enjoyed to another period to be used within one year from the date of its interruption. Any deposit already paid will be credited for the next stay at the facility to be used within one year from the interruption of the original stay. In any case, clients are not entitled to claim compensation for additional costs or damages that may derive from the situation. Beyond the specific circumstance indicated in this paragraph 5, the normal conditions of withdrawal indicated in paragraphs 1, 2, 3 and 4 of this article apply. 6. If, during the stay, clients must, due to Covid-19, observe isolation and/or quarantine at the PuntAla Camp & Resort, they are not entitled to any refund of what was paid when booking and must pay the balance of the stay, plus any accessory service that did not require immediate payment, at the end of the isolation and/or quarantine period, by the methods indicated in Art. 13 below. In any case, clients are not entitled to claim compensation for additional costs or damages that may derive from the situation. Beyond the specific circumstance indicated in this paragraph 6, the normal conditions of withdrawal indicated in paragraphs 1, 2, 3 and 4 of this article apply. 7. If, during the stay, clients must, due to Covid-19, depart early as they have to observe isolation and/or quarantine away from the PuntAla Camp & Resort, they are not entitled to a refund of what was paid when booking. In any case, clients are not entitled to claim compensation for additional costs or damages that may derive from the situation. Beyond the specific circumstance indicated in this paragraph 7, the normal conditions of withdrawal illustrated in paragraphs 1, 2, 3 and 4 of this article apply.

**8. Services provided in low season** - 1. The customer acknowledges that in the low season from 24 April to 21 June 2024 and from 2 September to 7 October 2024 some services may be provided on a reduced basis or may not be provided compared to what is advertised on printed media, web and social media.

**9. Exclusions** - 1. Campeggio Puntala does not enter into contracts for the entire season.

**10. City Tax** - 1. The deposit for the accommodation cost required to finalize the booking does not include city tax, which must be settled in situ when paying the balance remotely on the dedicated check-out web platform (the link to which will be provided by QR-Code at the facility or communicated by text to the account holder's telephone) and will be forwarded by Campeggio Puntala to the competent administrations.

## CHAPTER II - Check-in

**11. Arrival and registration** - 1. When registering, clients and their guests must provide Campeggio Puntala with their personal details; if the identities of the guests subsequently change, clients undertake to inform Campeggio Puntala on the same day. This is without prejudice to Campeggio Puntala's right to collect any data or information that may be requested by the authorities, including health authorities.

2. The customer staying in the accommodation unit provided by Campeggio Puntala, the entrance to the structure and delivery of the access keys (analog or electronic) are allowed from 6 pm on the day of arrival, unless otherwise agreed with the Booking Office. 3. The customer staying with their own camping equipment are allowed to enter the facility and occupy the pitch from 12 noon on the day of arrival, unless otherwise agreed with the Booking Office.

**12. Delayed arrival and "no-show"** - 1. Clients may be delayed on arrival with respect to the scheduled date by no later than 5pm on the following day. 2. In the event of a delay and up until arrival, clients are in any case charged the daily cost of the assigned resource at the agreed rate. 3. Once 5pm on the day after the scheduled arrival date has elapsed ("no-show"), the contract between Campeggio Puntala and the client is automatically terminated and the resource is returned to the availability of Campeggio Puntala.

**13. Assignment of pitch ("Campeggio" clients)** - 1. Clients must occupy the pitch assigned by the Booking Office or wait for the camp manager to show them an alternative pitch.

2. Clients may only occupy a pitch other than the one that has been assigned with the express written authorization of the Booking Office, after carrying out a new registration process. 3. The pitch is identified by specific numerical marking or explicitly indicated by the camp manager. 4. The period for which the guest intends to stay must be declared upon check-in and this is valid for any early departure, without prejudice to Art. 7, paragraph 2 of Section II of Chapter I, Title II

## CHAPTER III - Check-out

**14. Departure, delay, damage compensation** - 1. Customers must leave the accommodation facility on the last day of the stay, by the following times: 12 noon, if they have a campervan, caravan or tent; 9 am, if they stay in accommodation owned by Campeggio Puntala. The customer must vacate the occupied accommodation facility strictly within the above deadlines. If the accommodation facility is vacated late, customers must pay Campeggio Puntala the fee for the delay, equal to the price paid for the last night, for each day or fraction of a day of non-availability, at the standard rate for the



accommodation purchased, even if there is a more advantageous rate. This is without prejudice to the obligation to compensate for the greater damage (art. 1591 of the Italian Civil Code), for example, the impossibility of reallocating unvacated spaces.

**15. Payment** – 1. The balance of the stay, along with any other accessory service not requiring immediate payment, may be paid using the dedicated check-out web platform (the link is provided by QR Code at the facility or communicated by email to the account holder), or, alternatively, by telephone customer support or in person, at the dedicated helpdesk. 2. For clients staying at "STANDARD RATE", payment must be made by the last day of the stay. 3. Clients must produce the tax documentation, even in electronic form, proving that payment has been made, to the staff in charge of performing that check at the exit of the facility. 4. Once the sales document has been issued, even in electronic form, clients and/or their guests may no longer lodge complaints and/or make any other dispute against Campeggio Puntala; therefore, such complaints must be made prior to these formalities taking place.

**TITLE III – Rules of conduct for clients and their guests**  
**CHAPTER I – Prohibitions**

**16. General rules of conduct or those related to the Covid-19 pandemic** – 1. Clients and guests of PuntAla Camp & Resort are obliged to comply with the legal regulations in force during their stay. For the purposes of preventing contagion from Covid 19, protecting the health of the people on the premises and cooperating with the public authorities and, in particular, the health authorities, Puntala Camp & Resort reserves the right to unilaterally establish, by mere communication to the client, the appropriate and necessary rules with which the client must comply in order to stay in the facility. This is without prejudice to the other more or less restrictive provisions that the Authority, including the health authorities, may envisage on a pro tempore basis at national or local level. 2. Campeggio Puntala has invested heavily to ensure that its clients and their guests are extremely safe. Conduct that is not collaborative or is harmful to the health of other guests and collaborators will not be tolerated. Failing to respect the simple rules described above means violating the rules of law of the Italian State and any offenders will be reported immediately to the competent authorities.

**17. Smoking ban** – 1. Smoking is prohibited in the entire area of the Puntala Camp & Resort, including the beach under concession, with the exception of the areas indicated with appropriate information signs where smoking is permitted, such as, but not limited to, the terraces/outdoor patio areas of accommodation units, the camper, caravan and tent pitches set up by campers, and other specially marked areas. 2. Any violation of the aforementioned prohibition, ascertained by the staff in charge of Campeggio Puntala S.r.l., will result in the payment by the client to Campeggio Puntala S.r.l. of a contractual penalty of €50.00, which will be charged to the client in the final bill for his or her stay and which must be paid by the client no later than the check-out deadline. The sums collected and resulting from such fines may be donated by Campeggio Puntala to charities involved in healthcare and/or the fight against smoking.

**18. Respect of vegetation** – 1. It is prohibited to alter in any way and by any means the flora found within the facility, as well as to hang hammocks and/or clothes racks between the vegetation. 2. If that violation is ascertained, Art. 21, paragraph 2 of this contract will apply, without prejudice to the application of Art. 39 of the same.

**19. Lighting of fires** – 1. It is prohibited to light open fires in the whole area of the accommodation facility and its surrounding areas. 2. This is subject to the more restrictive rules of the bodies in charge of protecting and conserving heritage. 3. The cooking grilles provided within the facility may only be used on days when there is no "moderate" wind of intensity greater than force 3 on the Beaufort scale (wind speed between 5.5 and 8 m/s) and in strict compliance with the methods of use displayed on each of them. 4. Gas stoves may be used on pitches at a distance of more than 1.5 meters from the surrounding vegetation and the tent canvases.

**20. Waste disposal** – 1. It is prohibited to dispose of waste other than in the specific containers marked by staff in respect of the rules in force on separated waste collection. See the campsite Regulation for an explanation of the waste disposal procedure. 2. It is prohibited to dispose of waste waters, of any type or origin, other than at the specific points located within the accommodation facility and duly marked (mandatory process for disposing of caravan and campervan sewage) and/or outside the toilets.

**21. Use of cables and electrical equipment** – 1. It is prohibited to obstruct the roads located within the accommodation facility with cables and/or with any other instrument used to obtain electricity; it is also prohibited to rest those cables on the surrounding vegetation. 2. Staff of the accommodation facility are expressly authorized to remove immediately and without notice any cable and/or other instrument affixed in violation of the above paragraphs. That authorization is granted for electrical connections that do not comply with existing legislation. 3. It is prohibited to erect or use antennae, satellite dishes and any other means of receiving radio-television signals.

**22. Use of musical equipment** – 1. It is prohibited, 24 hours a day, to use musical instruments or any other means of broadcasting sounds, such as, for example but without limitation, televisions, radios, computers, magnetic or digital media readers without using suitable earphones.

**23. Respect for others and rules of conduct** – 1. It is prohibited to behave in a manner that causes a disturbance within the accommodation facility and its surrounding areas, as well as on the beach opposite. 2. During time periods when it is prohibited to drive mechanical means, as displayed in the facility and in any case indicated in Art. 28, paragraph 3 of this contract and in the internal regulation, it is prohibited to construct or disassemble camping equipment, to speak in loud voices which disturb the peace during these periods and to use mechanical equipment. Use of the playground is still authorized. Management, at its sole discretion, may apply derogations for entertainment activity. 3. It is expressly prohibited to be naked and to go "topless" inside the facility; children must also not be naked in the shops, restaurant and bar.

**24. Pets** – 1. Pets are not allowed in the overnight stay area, the market and the camp's playgrounds. 2. Pets may enter the Centrale Restaurant/bar, the Isolotto Restaurant/bar, the shopping areas and the area used for daytime and evening entertainment in the campsite during daytime and evening hours. Pets are allowed in the areas indicated by this paragraph 2 limited to one animal per owner provided that: A. The owner presents the health card (mandatory) and vaccination documents. B. Animals are kept on a leash and with a muzzle or in specific cages; for their toilet needs, they are accompanied outside the facility and to a location other than the beach and any dirt is immediately removed; they do not enter the overnight stay area, the market and the campsite playgrounds. C. They are not left unattended and do not disturb the peace of others. Owners or handlers of noisy or dangerous animals, which do not respect the rules or arouse complaints, will be asked to remove them or to leave the facility immediately. 3. The entry of pets into the other areas of the campsite that are not indicated in paragraphs 1 and 2 of this article, and into the overnight stay area, is only permitted



where the client has obtained specific written authorization from Campeggio Puntala s.r.l. during the client's booking of accommodation and following a specific request by the client. Clients who wish their pets to enter other areas of the facility not indicated in paragraphs 1 and 2 of this article, and in the overnight stay area, must apply for and obtain, by filling in the appropriate forms provided thereto, necessarily when booking their stay, the issue of the aforementioned authorization from Campeggio Puntala S.r.l. which reserves the right to deny it and/or revoke it at its sole discretion and whenever the conditions set out in points A, B and C of the aforementioned paragraph 2 of this article are not met and/or are not complied with. If the aforementioned authorization concerns entry to the overnight area, access is permitted for just one animal per pitch. In the absence of the aforementioned client's application for authorization and subsequent authorization issued by Campeggio Puntala S.r.l., the entry of pets into the other areas of the facility not indicated in paragraphs 1 and 2, and into the overnight area, is not permitted and any booking made without the issue of the aforementioned authorization cannot be cancelled by the client for this reason nor entitle him/her to any reimbursement of any amount paid. Access to the campsite is permitted for guide dogs and support dogs for the disabled. 4. The owners or handlers are liable for any damages caused to third parties and to the campsite facilities by the animals. The owners or handlers are responsible for ensuring the utmost respect of hygiene-sanitary rules when using the campsite and its facilities.

**25. Changes to the pitch** - 1. It is prohibited to alter in any way the condition of the assigned pitch, except when justified by particularly adverse weather conditions that endanger the safety of persons and/or property; in that case, clients must immediately restore the state of the locations when those conditions have ended, at their own care and expense.

**26. Playground** - 1. Children aged over 12 years old may not use the playgrounds. 2. The playgrounds may only be accessed by children accompanied by adults, who are liable for them for all legal purposes towards Campeggio Puntala and towards third parties. Access to some playground areas may be limited to certain times and conditions of use marked at the entrance to the same.

**27. Cleaning-Hygiene-Aesthetics-Use of Toilets** - 1. For health-hygiene reasons, to avoid the proliferation of insects or animals, clients must keep their pitch clean and tidy. Guests must use the toilets correctly, leaving them in the same condition in which they would like to find them.

## CHAPTER II - Access and use of means of transport within the facility

**28. Cars** - 1. The PuntAla Camp & Resort has a vehicle access control system which reads the license plates of cars and campervans. Clients must communicate their license plate to Campeggio Puntala when booking or, at the latest, when checking in, for each guest registered for the stay (maximum of 2 license plates) in order to access the facility by the methods and in the timescales indicated below. In the absence of that information, clients will not be able to cross the entrance gates. Campeggio Puntala provides a privacy notice on data processing. 2. The use of cars is authorized only for unloading camping equipment and luggage upon arrival and for loading the same on departure. 3. Each of those operations must not take longer than 2 hours, except with express written authorization from Management. 4. In any case, during the time brackets 1pm to 3pm and 11pm to 7am or the different times indicated in the Campsite Regulation, it is strictly prohibited to use mechanical means within the facility and its surrounding areas.

**29. Campervans** - 1. Campervans may only access the facility if approved, also for the purpose of overnight accommodation, by the competent authorities. Security staff may ask for that documentation to be produced. 2. In any case, during the time brackets 1pm to 3pm and 11pm to 7am or the different times indicated in the Campsite Regulation, it is strictly prohibited to use mechanical means within the facility and its surrounding areas.

**30. Limitations** - 1. Without prejudice to what is established in Articles 28 and 29 above, it is not permitted to access the accommodation facility with vehicles of any engine size or means of transport, even powered by electricity, except for pedal-assisted bicycles, but not scooters. 2. It is not permitted to enter the playgrounds with bicycles and in general with vehicles or means of transport.

**31. Travel** - 1. There is a speed limit of 4 km/h for travelling within the accommodation facility. 2. Staff of the accommodation facility are authorized to confiscate bicycles from children travelling at speeds higher than the limit indicated in the above paragraph or in a manner that endangers others; those bicycles will be returned to the adults responsible for the minors. If those infractions are committed by adults, they will be given a written warning; if the behavior is reiterated, the use of the vehicle within the facility will be prohibited.

**32. Car parks** - 1. The accommodation facility has specific unattended parking areas located in its surrounding areas. 2. It is strictly prohibited to obstruct the escape routes with any vehicle, under penalty of forced removal. If the obstruction is reiterated for the third time with the same vehicle, this will be confiscated and returned to the owner at the end of the stay.

**33. Damages or theft. Liability** - 1. Campeggio Puntala is not liable for damages or theft caused to cars, motorcycles, bicycles and, in general, vehicles and means of transport, to property left in the same, parked within the facility or in the surrounding parking areas, and to property left within the campsite and, by way of example but without limitation, in tents, tent trailers, campervans/motorhomes, caravans and other facilities set up by guests at the pitch.

## CHAPTER III - Emergency management

**34. In the case of fire** - 1. Specific alarm systems are fitted within the facility (noise sirens) which, in the case of serious fire, will emit sounds three consecutive times at regular intervals. In that circumstance, clients must make their way, in an orderly manner, to the "temporary muster points" indicated by specific signage located on Via Costiera and Via PuntAla, where they will be taken by the emergency team to the nearest general muster points indicated by specific signage.

**35. In the case of other emergencies** - 1. In the case of emergencies, serious natural events, public safety situations, accidents at sea: contact Campeggio staff, if contactable, or call the emergency numbers provided by Campeggio Puntala by SMS, for each group, on arrival.

## TITLE IV - Liability

**36. Liability of clients and/or guests** - 1. Clients and/or their guests are personally liable towards Campeggio Puntala and/or third parties for any damage to persons and/or property, direct and/or indirect, caused for any reason as a result of conduct implemented in violation of the rules of this contract and/or the other rules in force, insofar as they are applicable.



**37. Liability of Campeggio** – 1. The facility does not accept liability for the purposes of accommodation rates and/or compensation for damages in the event of a temporary lack of electricity, water or technical faults to the systems; it is not liable for thefts of objects (bicycles and vehicles in general) or cash that occur in the facility and its surrounding areas or property left inside the campsite and, by way of example, in tents, tent trailers, campervans/motorhomes, caravans and other facilities set up by guests at the pitch. It is liable, within insurance limits, for deposited cash; it is not liable for incidents caused by natural elements, such as wind and rain, falling branches or pine cones or other vegetation (resin, needles, leaves) whether or not in conjunction with atmospheric events, the presence of any type of insect or wild animal in the woody area of the facility, animals that are normally present in a Mediterranean wood such as that in which the campsite is located and that constitute part of it, with clients acknowledging that these are inherent to the characteristics of the location in which the site is positioned; it is not liable for incidents caused by guests or by their equipment or mobile vehicles. 2. If Campeggio Puntala, in order to comply with regulatory and/or safety obligations and/or to safeguard the pine forest, is forced to cut down trees and/or any type of vegetation, resulting in an inevitable reduction of the shaded areas within the facility, clients expressly exonerate Campeggio Puntala from any liability for no longer being able to use the pre-existing shade and for any disturbance of the peace caused by such operations.

**38. Objects lost or left behind** – 1. Objects lost or left behind and subsequently found within the campsite must be provided to Management for the necessary legal fulfilments and will be made available to the owners at the company's premises for 30 days from when they were found. It is prohibited to leave inflatables, sails, SUP boards, canoes, surfboards and other equipment along the fencing close to the beach (internally and externally) used by Campeggio Puntala. Such items, if lost or left behind, will be removed by Campeggio Puntala staff for the necessary legal fulfilments and made available to the owners at reception for 30 days from when they were found.

**39. Termination and penalty clause** – 1. Any violation of Articles 18, paragraph 1, first part, 19 paragraph 1 and 23 paragraph 1 of this contract involves its immediate termination, with customers and their guests being obliged to leave the facility within six hours of receiving the communication of termination and, by way of a penalty clause, pay the fee for the entire booked stay, even if the period used is shorter, and Campeggio Puntala will be entitled to compensation for damages. 2. Any delayed arrival beyond the time of 5pm on the day after the scheduled arrival date ("no-show") will involve the immediate termination of this contract, and Campeggio Puntala will be entitled to compensation for damages.

**TITLE V - Final provisions**

**40. Changes** – 1. Any change to the regime of providing the campsite service that is not in contrast with the rules of this contract is made public by being affixed on the notice board situated at the entrance to the facility. 2. Any changes authorized for an individual client are communicated to the latter in writing and must be produced upon simple request by staff of the accommodation facility. That derogation does not constitute the source of an equivalent right in favor of third parties.

**41. Disputes** – 1. This contract is subject to Italian law. For any interpretation of what is illustrated or for anything not envisaged, express reference is made to the rules of law or, failing that, to habits and customs.

**42. Assignment of contract** – 1. This contract and the rights and obligations deriving from it will be automatically transferred, without the need for any consent from the client, by virtue of mergers, incorporations, business or business branch sales exclusively concerning Campeggio Puntala. 2. Campeggio Puntala does not accept any assignment of this contract to third parties by clients.

**43. Internal regulation** – 1. Clients must comply with the internal regulation of the facility which is affixed at the entrance and can be viewed and downloaded on the website [www.campingpuntala.it](http://www.campingpuntala.it) and which, by signing this contract, clients declare to have read in full and accepted.

**44. Final clauses** – 1. Any tolerance by Campeggio Puntala of conduct by clients and/or their guests in violation of the contents of this contract does not constitute a waiver of the respective rights due to it based upon those clauses. 2. If any contractual clause is found, for any reason, not to comply with mandatory rules of law, the same will be ineffective, without prejudice to the validity of the remaining clauses. 3. This contract constitutes the full manifestation of all agreements made between the parties and fully regulates their rights and obligations with regard to the subject of the contract itself. Any previous or different written and oral agreement, between the parties and in relation to third parties, with regard to this contract, is understood to be cancelled and devoid of any effect. 4. Any amendment to the terms and conditions of this contract must be made in writing under penalty of invalidity.

Read, approved and signed

Date \_\_\_\_\_ Client's signature \_\_\_\_\_

Pursuant to and for the purposes of Art. 1341 and 1342 of the Italian Civil Code, I declare to have read and expressly to accept the clauses indicated in Articles 3. Accommodation of children at Puntala Camp & Resort - 5. Accommodation deposits; 6. Right of withdrawal, penalty clause, cancellations and service limitations due to the Covid-19 emergency; 7. Duration of stay, early departure, isolation and/or quarantine due to Covid-19; 8. Services provided in low season; 10. Tourist tax; 11. Arrival, registration, penalty clause; 12. Delayed arrival and "no-show"; 13. Assignment of pitch ("Campeggio" clients); 16. General rules of conduct or those related to the Covid-19 pandemic; 17. Smoking ban; 24. Pets; 33. Damages or theft. Liability; 36. Liability of clients and/or guests; 37. Liability of Campeggio; 39. Termination and penalty clause; 41. Disputes; 42. Assignment of the contract; 43. Internal regulation.

Read, approved and signed

Date \_\_\_\_\_ Client's signature \_\_\_\_\_

