

INTERNAL REGULATION

This regulation is not intended to be a comprehensive set of rules but is a necessary addition to the Campsite Accommodation Contract, which prevails where more detailed and which we invite all Guests to read.

1) ENVIRONMENT (in supplementation of Title III – Chapter I of the Campsite Accommodation Contract)

a) **VEGETATION:** it is prohibited to tamper with the vegetation in any way, to hang hammocks from it or to affix washing lines to it, to lean on or hang other objects of any nature to it, to attach electric cables to it. Our staff are authorized to remove immediately - without notice - anything prohibited here and affixed to the trees; we suggest that you bring clothes racks or pegs to which to attach clothes lines and other items. Anyone found cutting down vegetation or removing vegetation, subject to compensation for damage and other legal remedies, will be removed from the campsite.

b) **PITCH MAINTENANCE:** the holder must keep the pitch clean and tidy and no dimples may be dug; if this becomes necessary for exceptional and urgent meteorological reasons, at the end of that event, the land must be placed back into its original conditions.

c) **WASTE WATER AND WASHING WATER:** for clear ecological reasons, it is prohibited to pour out waste water, water containing detergents or water from washing (even partial) vehicles.

d) **WASTE DISPOSAL:** it is prohibited to dispose of waste waters, of any type or origin, other than in the specific points located within the accommodation facility and duly marked (mandatory process for disposing of caravan and campervan sewage) and/or outside the toilets.

e) **WASTE SORTING:** a special bag is distributed for each type of waste. After use, it must be carefully closed to avoid any spillage of material and placed at the side of the road, in front of the pitch or structure by no later than 9 am. A dedicated vehicle will collect it.

f) **SMOKING BAN:** Smoking is prohibited in the entire area of the Puntala Camp & Resort, including the beach under concession, with the exception of the areas indicated with appropriate information signs where smoking is permitted, such as, but not limited to, the terraces/outdoor patio areas of accommodation units, the camper, caravan and tent pitches set up by campers, and other specially marked areas. Any violation of the aforementioned prohibition, ascertained by the staff in charge of Campeggio Puntala S.r.l., will result in the payment by the client to Campeggio Puntala S.r.l. of a contractual penalty of €50.00, which will be charged to the client in the final bill for his or her stay and which must be paid by the client no later than the check-out deadline. The sums collected and resulting from such fines may be donated by Campeggio Puntala to charities involved in healthcare and/or the fight against smoking.

2) NOISE (in supplementation of Title III – Chapter I of the Campsite Accommodation Contract)

The use of musical instruments, radios, televisions, computers, magnetic or digital media readers is prohibited, 24 hours a day, unless suitable earphones are used. It is also prohibited to erect radio or TV antennae of any nature.

3) PEACE and QUIET (in supplementation of Title III – Chapter I of the Campsite Accommodation Contract)

It is prohibited to behave noisily or in a manner likely to disturb the surrounding peace and quiet, which must be respected 24 hours a day. Areas involved in entertainment may follow different timescales for events in the interest of guests, without objection.

4) FIRE (in supplementation of Title III – Chapter I of the Campsite Accommodation Contract)

It is prohibited by law to create open flame fires in the woods and not less than 300 meters from them. It is therefore prohibited to light fires or charcoal or wood stoves on the pitch or on the beach. Any violation of that rule constitutes a crime. The use of the facility's specific masonry grills is permitted on non-windy days and in accordance with the procedures shown therein, with particular reference to never leaving the fire unattended, never using flammable liquids, paper, pine cones or dry branches to light the fire; such items mean the action of the flame is unpredictable and can give off sparks. The use of gas stoves on the pitch is permitted provided that they are no less than one meter from the vegetation and the tent canvases. It is prohibited to tamper with or use for non-fire purposes the specific equipment provided for that purpose, such as shovels, hydrants, and extinguishers. Flames or cigarettes should be carefully extinguished. Anyone found infringing those rules, thus constituting a serious risk to persons and property, or breaking the law, will be removed from the campsite.

5) WATER

All water distributed at the facility is drinkable except for water supplied for purposes other than human use, which is specifically marked as not drinkable. Water distributed directly to the pitch is for the exclusive use of the occupants of that pitch. Please avoid wasting water or using it improperly and do not leave taps running.

6) ELECTRICITY (in supplementation of Title III – Chapter I of the Campsite Accommodation Contract)

Usually 220 volts, 1500 w/6 Amp. For safety and fire prevention reasons, it is prohibited to obstruct roads with cables and to rest cables on the vegetation. Staff of the facility are explicitly authorized by the signatory of the campsite accommodation contract to remove immediately and without notice cables laid in a manner not compliant with what is indicated or that have inserts or plugs that do not comply with EEC standards.

7) DRIVING OF CARS, MOTORCYCLES AND OTHER VEHICLES (in supplementation of Title III – Chapter II of the Campsite Accommodation Contract)

Driving of cars is limited to one unloading operation upon arrival and one loading operation upon departure; such operations must last no more than two hours each. It is prohibited from 1pm to 3pm and from 11pm to 7am; campervans, permitted as they have extinguishers, are in any case subject to restrictions on driving solely to dispose of the contents of chemical toilets, to exit and to return (from 12:45pm to 10:45pm) to the facility from external excursions. Subject to the foregoing, the accommodation facility may not be accessed by vehicles of any engine size or means of transport, even powered by electricity, except for pedal-assisted bicycles and scooters. Speed limit for all vehicles, bicycles, cars and campervans: 4 km/h, i.e. walking pace. Management of the facility reserves the right to remove bicycles from minors travelling faster than walking



pace (primary cause of accidents to persons within the facility); such bicycles will be returned to the adults responsible for the minors. Access to the playground by bicycle is prohibited. Service vehicles can travel freely at any time of the day and night. It is prohibited to access the facility by motorcycle and/or moped.

8) CAR PARKS (in supplementation of Title III - Chapter II of the Campsite Accommodation Contract)

Separated from the accommodation area, supervised but not guarded, freely available to guests except for marked parking spaces for the exclusive use of handicapped persons and electric car recharging.

9) PETS (in supplementation of Title III - Chapter I of the Campsite Accommodation Contract)

1. Pets and domestic animals are not allowed to enter the overnight stay area, the market and the campsite playgrounds.

2. Pets and domestic animals may enter the Centrale restaurant/bar, the Isolotto restaurant/bar or close to the sea, the shopping areas and the area used for daytime and evening entertainment in the campsite during daytime and evening hours.

Pets and domestic animals are allowed in the areas indicated by this paragraph 2 limited to one animal per owner provided that:

A. The owner presents the health card (mandatory) and vaccination documents.

B. Animals are kept on a leash and with a muzzle or in specific cages; for their toilet needs, they are accompanied outside the facility and to a location other than the beach and any dirt is immediately removed; they do not enter the overnight stay area, the market and the campsite playgrounds.

C. They are not left unattended; they do not disturb the peace of others.

Owners or handlers of noisy or dangerous animals, which do not respect the rules or arouse complaints, will be asked to remove them or to leave the facility immediately.

3. The entry of pets into the other areas of the campsite that are not indicated in paragraphs 1 and 2 of this article, and into the overnight stay area, is only permitted where the client has obtained specific written authorization from Campeggio Puntala s.r.l. during the client's booking of accommodation and following a specific request by the client. Clients who wish their pets to enter other areas of the facility not indicated in paragraphs 1 and 2 of this article, and in the overnight stay area, must apply for and obtain, by filling in the appropriate forms provided thereto, necessarily when booking their stay, the issue of the aforementioned authorization from Campeggio Puntala S.r.l, which reserves the right to deny it and/or revoke it at its sole discretion and whenever the conditions set out in points A, B and C of the aforementioned paragraph 2 of this article are not met and/or are not complied with. If the aforementioned authorization concerns entry to the overnight area, access is permitted for just one animal per pitch. In the absence of the aforementioned client's application for authorization and subsequent authorization issued by Campeggio Puntala S.r.l, the entry of pets into the other areas of the facility not indicated in paragraphs 1 and 2, and into the overnight area, is not permitted and any booking made without the issue of the aforementioned authorization cannot be cancelled by the client for this reason nor entitle him/her to any reimbursement of any amount paid. Access to the campsite is permitted for guide dogs and support dogs for the disabled.

4. The owners or handlers are liable for any damages caused to third parties and to the campsite facilities by the animals. The owners or handlers are responsible for ensuring the utmost respect of hygiene-sanitary rules when using the campsite and its facilities.

10) CLOTHING (in supplementation of Title III - Chapter I of the Campsite Accommodation Contract)

It is prohibited to go topless in the facility area; it is prohibited for children to be naked in the commercial businesses.

11) BATHING AND SAILING

The rules of law apply to sailing and anchoring within 200 meters from the shore and for use of both public and private beaches. Lifeguards have an obligation to prevent infringements.

12) PLAYGROUNDS (in supplementation of Title III - Chapter I and II of the Campsite Accommodation Contract)

The playgrounds are reserved for children under 12 years old. Access by adults is permitted only if accompanied by children and vice versa; due to weight limits, people over 12 years old must not use the playground equipment. It is prohibited to access by bicycle or with other vehicles. Any person infringing those rules will be removed from the playground. Access to certain areas of the playgrounds and the use of recreational equipment and facilities such as table tennis tables, table football, beach volleyball-soccer courts, may be restricted to certain times and conditions indicated at the entrance to the playgrounds.

13) ENTRY PROCEDURES (in supplementation of Title II - Chapter I and II of the Campsite Accommodation Contract)

a) ENTRY: after booking accommodation 24 hours in advance, entry to the facility should be arranged with the booking office prior to arrival, via online applications or by telephone.

When registering, clients and their guests must provide Campeggio Puntala with their personal details; if the identities of the guests subsequently change, clients undertake to inform Campeggio Puntala on the same day. This is without prejudice to Campeggio Puntala's right to collect any data or information that may be requested by the authorities, including health authorities.

The campsite agrees to rent the chosen pitch to guests for binding periods as stated on the booking or entry sheet at the rates agreed at the time of booking even without pre-booking.

. Places occupied by tents, caravans or campervans left unused are accepted only in the case of a delayed arrival of bookings not beyond 12 hours on the first day of delay. For the guests staying in the accommodation unit provided by Campeggio Puntala, entry into the structure and delivery of the access keys (analog or computerized) are permitted from 6.00 pm on the day of arrival, unless otherwise agreed with the Booking Office. Guests staying with their own camping equipment are permitted to enter the campsite and occupy the pitch from 12 noon on the day of arrival, unless otherwise agreed with the Booking Office.



- b) DAILY GUESTS: permitted during reception hours, at the specific rate where applied; they must comply with the entry procedure indicated in letter a) above. An identity document of at least one member of the group will be requested, along with the vehicle registration if it is necessary to access the facility's appurtenant areas.
- c) VISITS TO THE FACILITY: permitted during reception hours and conducted with our personnel, after an appointment has been made with the booking office; visitors must comply with the entry procedure indicated in letter a) above. An identity document of at least one member of the group will be requested, along with the vehicle registration if it is necessary to access the facility's appurtenant areas.
- d) CHOICE OF PITCH: subject to a visit accompanied by our campsite manager or indication by another member of staff;
- e) LOCATION OF PITCHES: well-marked by specific signs of various colors. Generally, caravans, campervans and tent trailers: along the roads; tents, behind the former.
- f) OCCUPATION OF THE PITCH: the guest is required to occupy the chosen pitch; in order to change it, authorization is required from the booking office with a new registration.
- g) PERIODS OF STAY AND CAMPSITE AREAS: a specific area of the campsite is reserved for stays of less than 7 days, not pre-booked.

14) PERMITS, BOOKINGS AND STAYS (in supplementation of Title II – Chapter I, II and III of the Campsite Accommodation Contract)

- a) PERMITS: Only families and guests related to them are allowed to stay; tourist groups or parties are not permitted. Due to the homogeneous nature the facility, mostly consisting of families, a specific and limited area of the Campsite is reserved to young campers not forming family units and not linked to family units staying at the facility. Children are only accepted if the conditions indicated in Art. 3 of the contract of stay are met. No seasonal contracts are applied; usually, bookings are made for a maximum period of 28 nights. The booking constitutes a free contract between the parties. Management reserves the right not to accept those who have previously violated the existing campsite accommodation contract or that of previous years and/or have violated rules of law with particular reference to rules on the running of hotels and public businesses. In the period between 01.07 and 31.08 any increase to the number of persons staying at a pitch must be requested in advance from the Booking Office and authorized by the latter in writing. If anyone is removed from the facility, they must leave within six hours from the notification by Management and this does not exempt them from paying what is due for the stay and anything else.
- b) DEPARTURES: Departures are by 12 noon for campervans, caravans, tent trailers or tent pitches and by 9 am for accommodation units. Cars, campers, caravans, tent trolleys or other camping equipment may not be parked in the facility's car parks beyond these hours, unless explicitly authorised by Management.
- c) STAY EXTENSIONS: any extension requires the approval of the Booking Office or reception, which makes a change to the reservation sheet.

15) CAMPSITE LIABILITY (in supplementation of Title IV of the Campsite Accommodation Contract)

The facility does not accept liability for the purposes of accommodation rates and/or compensation for damages in the event of a temporary lack of electricity, water or technical faults to the systems; it is not liable for thefts of objects (bicycles and vehicles in general) or cash that occur in the facility and its surrounding areas or property left inside the campsite and, by way of example, in tents, tent trailers, campervans/motorhomes, caravans and other facilities set up by guests at the pitch. It is liable, within insurance limits, for deposited cash; it is not liable for incidents caused by natural elements, such as wind and rain, falling branches or pine cones or other vegetation (resin, needles, leaves) whether or not in conjunction with atmospheric events, the presence of any type of insect or wild animal in the woody area of the facility, animals that are normally present in a Mediterranean wood such as that in which the campsite is located and that constitute part of it, with clients acknowledging that these are inherent to the characteristics of the location in which the site is positioned; it is not liable for incidents caused by guests or by their equipment or mobile vehicles.