

### INTERNAL REGULATIONS

These regulations are not intended to be an exhaustive set of rules but a necessary supplement to the Accommodation Contract, which prevails where more detailed, and which we invite each Guest to read.

### 1) ENVIRONMENT (supplementing Title III - Chapter I of the Accommodation Contract)

- a) VEGETATION: it is forbidden to tamper with the vegetation in any way, to hang hammocks on it, or to attach clotheslines to it, to place or hang other objects of any kind on it, or to attach electrical cables to it. Our staff is authorized to immediately and without notice remove anything prohibited and attached to the trees; we suggest that you equip yourself with clotheslines or pegs on which to hang lines and other items. In the event of cutting or removal of vegetation, in addition to compensation for damages and other legal penalties, the person responsible will be removed from the campsite.
- b) MAINTENANCE OF THE PITCH: the owner must keep it clean and tidy, may not dig holes and, where this becomes necessary for exceptional and urgent weather reasons, at the end of such an event, they must immediately restore the ground to its original condition.
- c) WASTEWATER AND WASHING WATER: for obvious ecological reasons, it is forbidden to pour wastewater, water containing detergents, or water used for washing (even partially) vehicles.
- d) WASTE DISPOSAL: it is forbidden to dispose of waste water of any kind and from any source outside the designated points of use located within the accommodation facility and duly marked (mandatory procedure for the discharge of sewage from caravans and campers) and/or outside the toilets.
- e) SEPARATE WASTE COLLECTION: for unsorted waste, paper, and multi-material, a special bag is distributed inside the market; after use, each bag must be carefully closed to prevent material from spilling out and placed at the side of the road, in front of the pitch or structure, in the morning, no later than 9:00 a.m. A dedicated vehicle will ensure their collection. Bags are not provided for organic and glass waste; this waste must be placed in the appropriate containers located in the public bathroom areas of the facility.
- f) NO SMOKING: smoking is prohibited throughout the entire Puntala Camp & Resort, including the beach under concession, except in areas marked with appropriate information signs where smoking is permitted, such as, but not limited to, the terraces/outdoor patios belonging to the accommodation units, the camper van, caravan, and tent pitches set up by campers, and other specially marked areas. Any violation of the above prohibition, ascertained by the staff in charge of Campeggio Puntala S.r.l., will result in the customer paying Campeggio Puntala S.r.l. a contractual penalty of €50.00, which will be charged to the customer's final bill and must be paid by the customer no later than the check-out date.

### 2) SOUND DIFFUSION (in addition to Title III - Chapter I of the Accommodation Contract)

The use of musical instruments, radios, televisions, computers, magnetic or digital media players without the aid of suitable earphones is prohibited 24 hours a day. The display of radio or TV antennas of any kind is also prohibited.

## 3) PEACE AND QUIET (in addition to Title III - Chapter I of the Accommodation Contract)

It is forbidden to behave in any way that is noisy or disturbing to the peace and quiet that must prevail 24 hours a day. The areas involved in entertainment may follow different schedules for events in the interest of guests, without any objection.

## 4) FIRE (in addition to Title III - Chapter I of the Accommodation Contract)

It is prohibited by law to light open fires in the woods and within 300 meters of them. It is therefore forbidden to light fires or charcoal or wood stoves on the campsite or on the beach. Violation of this rule constitutes a criminal offense. The use of the facility's special brick barbecues is permitted on windless days and in accordance with the instructions displayed there, with particular reference to never leaving the fire unattended, the prohibition of using flammable liquids, paper, pine cones, or dry branches to light the fire, i.e., means whose flame is not constant and may give off sparks. The use of gas stoves on the pitch is permitted provided they are no less than one meter from vegetation and tent fabrics. It is forbidden to tamper with or use equipment specifically designed for firefighting purposes, such as shovels, hydrants, and fire extinguishers, for any other purpose. It is recommended that matches and cigarettes be carefully extinguished. Violation of these rules, which in any case constitutes a serious risk to people and property, will result in removal from the campsite, in addition to any legal consequences.

## 5) WATER

All water distributed in the facility is drinkable, except for water supplied for uses other than human consumption and specifically marked as non-potable. Water distributed directly to the pitch is for the exclusive use of the occupants of that pitch.

Civil awareness is required in avoiding waste or improper use or leaving taps open.

## 6) ELECTRICITY (in addition to Title III - Chapter I of the Accommodation Contract)

Usually 220 volts, 1500 W/6 A. For safety and fire prevention reasons, it is forbidden to cross roads with cables or attach cables to vegetation. The staff of the facility is explicitly authorized by the signatory of the accommodation contract to immediately and without notice remove cables that are laid in a manner that does not comply with the instructions or that have joints or plugs that do not comply with EEC standards.

## 7) CIRCULATION OF CARS, MOTORCYCLES, AND OTHER VEHICLES (in addition to Title III - Chapter II of the Accommodation Contract)

Car traffic is limited to unloading on arrival and loading on departure, which must not take longer than two hours. It is prohibited between 1:00 p.m. and 3:00 p.m. and between 11:00 p.m. and 7:00 a.m. Campervans, which are permitted provided they are equipped with a fire extinguisher, are still subject to traffic restrictions for the unloading of chemical toilets, for departure and return (between 12:45 p.m. and 10:45 p.m.) to the facility from external excursions. Without prejudice to the above, access to the accommodation facility is not permitted with vehicles of any engine size or means of transport, including electric vehicles, with the exception of pedal-assisted bicycles and scooters, provided they are driven at walking pace. Speed limit for all mobile vehicles, bicycles, cars, and campers: 4 km/h, i.e., walking pace. The management of the facility reserves the right to confiscate the bicycle of any minor caught riding at speeds higher than walking pace (the primary cause of accidents involving people in the facility), making the vehicle available to the adult responsible for the minor. Bicycles and scooters are not allowed in the playground and commercial areas. Service vehicles have free access at any time of the day or night. Motorcycles and/or mopeds are not allowed on the premises.

# 8) PARKING (in addition to Title III - Chapter II of the Accommodation Contract)

Separate from the accommodation area, monitored but not guarded, freely available to guests with the exception of spaces marked for the exclusive use of disabled persons and electric car charging.

### 9) PETS (in addition to Title III - Chapter I of the Accommodation Contract)





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1. Pets are not allowed in the accommodation area, the market, or the campsite playgrounds. 2. Pets are allowed during the day and evening in the Central Restaurant/Bar, the Isolotto Restaurant/Bar, the shopping areas, and the campsite's daytime and evening entertainment area. The above-mentioned pets are allowed in the areas indicated in this paragraph 2, limited to one animal per owner, provided that: A. The owner presents the health card (mandatory) and vaccination documents. B. The animals are kept on a leash and muzzled or in special cages, are taken outside the facility and away from the beach for their toilet needs, and any dirt is removed immediately. They are not allowed in the accommodation area, the market, or the campsite playgrounds. C. They must not be left unattended or disturb the peace of others. Owners or handlers of noisy or dangerous animals who do not comply with the rules or who cause complaints will be asked to remove them or leave the premises immediately. 3 Pets are only allowed in other areas of the facility not mentioned in paragraphs 1 and 2 of this article, and in the accommodation area, if you buy the "PET FRIENDLY" service, which you can book and is subject to availability. Campeggio Puntala S.r.l. reserves the right to revoke, at its sole discretion and in any case if the conditions set out in points A, B, and C of the aforementioned paragraph 2 of this article are not met and/or complied with, the access of the pet to the facility without any refund of the amount paid. Guide dogs and assistance dogs for disabled persons are allowed on the campsite in all cases. 4. Owners or handlers are responsible for any damage caused by animals to third parties and to the campsite facilities. It is the duty of owners or handlers to ensure maximum compliance with health and hygiene regulations when accessing the campsite and its facilities.

#### **GUIDELINES FOR STAYING WITH PETS**

- always use a leash and keep bags with you to collect your pet's waste (as well as a muzzle if you think it is safer)
- Never leave your pet alone on the pitch.
- For your walks together, go outside the campsite where you will find woods and almost endless spaces, and collect your pet's waste. You can dispose
  of it in the unsorted waste bag collected door-to-door.
- To get to the sea, take the perimeter roads (Via Confine, Via Costiera, and Via PuntAla), then follow these instructions: at the entrance to the sea, proceed to the shoreline and continue to your right or left.

**IMPORTANT:** the only accessible stretches of beach are: Punta Ala, on your left as you look out to sea, 2 km from our campsite (Bau Beach di Casetta Civinini); Scarlino, on your right as you look out to sea, beyond the umbrellas of our equipped beach, before the embankment on the Alma river.

### No animals are allowed between the rows or under the umbrellas of our equipped beach.

However, we refer you to the regulations in force, with particular reference to the municipal ordinances of Castiglione della Pescaia and Scarlino. You can access the shopping area and our restaurants, but pets are not allowed in the market or playgrounds.

## 10) CLOTHING (in addition to Title III - Chapter I of the Accommodation Contract)

Topless sunbathing is prohibited on the premises; children are not allowed to be naked in commercial establishments.

#### 11) SWIMMING AND BOATING

The laws in force apply to navigation and anchoring within 200 meters of the shore and to the use of both public and private beaches. Lifeguards are required to prevent or stop any violations.

## 12) PLAYGROUNDS (in addition to Title III - Chapters I and II of the Accommodation Contract)

The parks are reserved for children under the age of 12. Adults are only allowed access if accompanied by children and vice versa; due to weight restrictions, people over the age of 12 are not allowed to use the playground equipment. Bicycles and other vehicles are not allowed. Violation of these rules will result in the person responsible being removed from the playground. Access to certain areas of the playgrounds and the use of recreational and sports equipment and facilities, such as ping-pong tables, foosball tables, and beach volleyball/soccer fields, may be limited to certain times and conditions of use, which are indicated at the entrance to the playgrounds.

# 13) ENTRY PROCEDURES (in addition to Title II - Chapter II of the Accommodation Contract)

a) ENTRY: At the time of registration and/or web check-in, the customer and their guests must provide Campeggio Puntala with their personal details; in the event of subsequent changes relating to guests, the customer undertakes to inform Campeggio Puntala on the same day. Campeggio Puntala reserves the right to collect any data or information that may be requested by the authorities, including health authorities.

The facility agrees, at the rates agreed upon at the time of booking, even if passing through, to rent the chosen pitch to guests for the periods specified in the booking. Pitches occupied by tents, caravans, or campers will only be left unoccupied in the event of a delay in the arrival of those who have booked, and no later than 12 noon on the first day of the delay. Customers staying in accommodation provided by Campeggio Puntala are allowed to enter the facility and receive their access keys (analog or electronic) from 6 p.m. on the day of arrival, unless otherwise agreed with the Help Desk. Customers staying with their own camping equipment are allowed to enter the facility and occupy their pitch from 12 noon on the day of arrival, unless otherwise agreed with the Help Desk.

- b) DAILY GUESTS: allowed during reception hours, at the appropriate rate if applicable, must comply with the entry procedure referred to in letter a) above. An identity document of at least one member of the group and the license plate of the car will be required if access to the premises is necessary.
- c) VISITS TO THE FACILITY: permitted during reception hours and carried out with our staff, by appointment with the Help Desk; visitors must comply with the entry procedure referred to in letter a) above. An identity document of at least one member of the group and the vehicle registration number will be required if access to the premises is necessary.
- access to the premises is necessary.
  d) CHOICE OF PLACE: subject to indication by staff and payment of the supplement only and exclusively for the PUNTALA Loyalty Program;
- e) LOCATION OF SPACES: clearly marked by special signs of various colors. Generally, caravans, campers, and tent trailers: along the roads; tents: behind the former.
- f) OCCUPANCY OF THE SPACE: guests are required to occupy the chosen space; to change it, authorization from the Help Desk is required with a new registration. g) PERIODS OF STAY AND CAMPING AREAS: for stays purchased at the WALK IN rate, a specific area of the campsite is reserved, which will be indicated by the Help Desk.

# $14)\ ACCEPTANCE, RESERVATIONS, AND\ STAYS\ (supplementing\ Title\ II-Chapters\ I,\ II,\ and\ III\ of\ the\ Accommodation\ Contract)$

### a) ACCEPTANCE

Accommodation is only available to families and their guests; groups are not accepted. In order to maintain the homogeneity of the facility, which is predominantly occupied by families, a specific and limited area of the campsite is reserved for young campers who are not part of a family unit and are not connected to families staying at the facility. Minors are only accepted under the conditions indicated in Article 3 of the accommodation contract. Seasonal contracts are not stipulated; reservations are normally made for a maximum period of 28 nights. The reservation constitutes a free contract between the parties. The Management reserves the right not to accept anyone who has previously violated the current accommodation contract or that of previous years and/or has violated the law, with particular reference to those concerning hotels and public establishments. During the stay, any increase in the number of people staying





on a pitch must be requested in advance from the Help Desk and authorized in writing. In the event of removal from the premises, this must take place within six hours of notification by the Management and does not exempt those who have been removed from paying the amount due for their stay and other charges. b) DEPARTURES: Departures must take place by 12 noon for campers, caravans, trailer tents, or tents; by 9 a.m. for residential units. Cars, campers, caravans, trailer tents, or other camping equipment may not remain in the facility's parking lots beyond these times, unless expressly authorized by Management. c) EXTENSIONS OF STAY: any extension can only take place with the approval of the Help Desk, with a change to the stay form.

### 15) CAMPING SITE LIABILITY (in addition to Title IV of the Accommodation Contract)

The facility accepts no responsibility for accommodation fees and/or compensation for damages in the event of temporary power or water outages or technical failures of the systems; It is not liable for theft of objects (bicycles and vehicles in general), money occurring on the premises and its appurtenances, or items left inside the campsite and, without limitation, inside tents, tent trailers, campers/motorhomes, caravans/trailers, and other parking facilities set up by guests on the pitch. It is liable within the limits of the insurance policy for money deposited; it is not liable for accidents caused by natural elements, such as wind, rain, and the like, falling branches or pine cones or other plant matter (resin, needles, leaves) whether or not in conjunction with weather events, the presence of any kind of insect or wild animal in the wooded area of the facility, animals that are normally present in a Mediterranean forest such as the one in which the campsite is located and which form part of it, the customer acknowledging that this is inherent in the characteristics of the location in which the facility is located; is not liable for accidents caused by guests or their equipment or vehicles.

